## **Academic & Support Services Assessment Report**

## Acad and Student Support (8.2.c)-International Education

Welcome to the Office of International Education (OIE) at the University of South Alabama. The OIE is a division of Global USA and works to advance the rt on international partnerships and is

responsible for the coordination, facilitation, and oversight of the University of South Alabama's international programs. It is charged with developing and administering study abroad; establishing international academic exchange programs; creating and maintaining institutional international agreements; reviewing and approving university related travel abroad for students, faculty, and staff; and serving as a resource for international visitor protocol.

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Plan for the next round of customer satisfaction surveying

The Office of International Education will expand programming options for students to experience global learning by 10% The Office of International Education will report on expanded global learning experiences through new majors explored and innovative programming.

Gobal learning opportunities will increase annually.

During the 2021-2022 academic year, 134 USA students participated in physical mobility education abroad programs. Three of these students participated in multiple study abroad programs, bringing our total enrollment to 137 for the academic year. This represents a return to travel for USA students, as travel was suspended in March of 2020. Additionally, 126 USA students participated in international virtual engagement experiences, including USA courses. This represents a 641% increase from the previous academic year, the inaugural year for this type of programming.

In total, USA students engaged in 263 international experiences during the 2021-2022 academic year.

## Programming Options 21-22.xlsx

During the 2020-2021 academic year, 17 USA students participated in virtual education abroad programs,
-led program,

virtual international research team projects, and online courses through international partners. This type of virtual programming was never before available at USA and thus, represents an entirely new way of incorporating global experiences into the educational environment.

OIE launched a co-curricular virtual international pen pal project, Expedition Jags, to foster international conversations and friend3 329.11 Apatb-4(e)4(ntw-5(n)-4 Criterion Met

This data will show which of our programs are successful and which need to be refined.

OIE continues to rebuild and innovate international experiences in the aftermath of the COVID-19 pandemic.